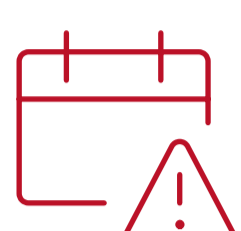




# THE IMPACT OF PRIOR AUTHORIZATIONS ON THE PATIENT EXPERIENCE

Prior authorizations are a major factor in the patient experience. In fact, **91% of providers surveyed** said prior authorizations have a “somewhat” or “significant” negative impact on clinical outcomes.<sup>1</sup>

## The Results are Clear



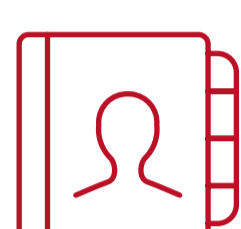
**92%**

said prior authorizations cause delays in care.<sup>2</sup>



**82%**

said patients have abandoned treatment due to the delay in getting prior authorization.<sup>3</sup>



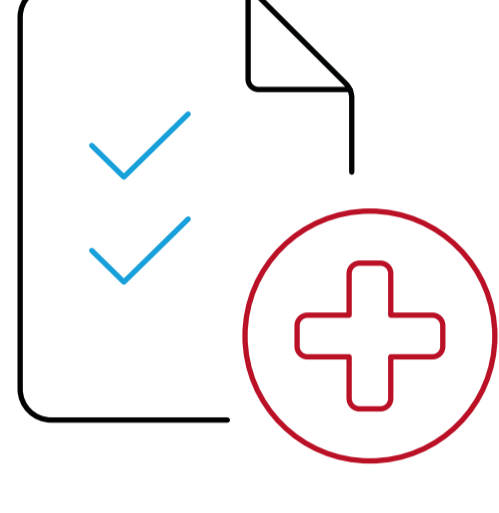
**34%**

said prior authorization issues have led to a “serious adverse event” for one of their patients.<sup>4</sup>



**24%**

said prior authorization issues have resulted in hospitalization.<sup>5</sup>



## AUTOMATING PRIOR AUTHORIZATION

can **reduce approval turnaround times by 69%**, greatly increasing timely access to care.<sup>6</sup>

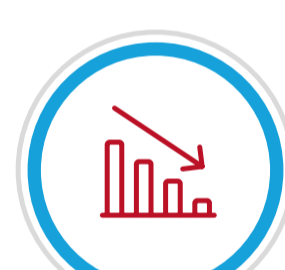
## How prior authorization automation can improve the patient experience



**FASTER**, more timely care



Authorizations can be received **IN HOURS**



**REDUCTION** in complications and hospitalizations



**MORE EFFECTIVE** continuity of care



**BETTER PERCEPTION** of provider and healthcare organization



**IMPROVED** outcomes



**ENHANCED RELATIONSHIP** with provider



**FEWER DENIED CLAIMS** and surprise bills



## Partnering with Conifer Health can result in a 98% authorization secure rate

As the healthcare industry continues to evolve, you want a partner that cares for your business the way you care for your patients. Conifer Health is that partner. Our technology-enabled solutions, like our automated prior authorization tools, integrate with your existing systems to enhance the patient experience and improve financial performance.

Using our deep domain experience, we help guide your organization to apply best practices that solve problems and create lasting value.

**YOU CARE FOR PATIENTS. WE CARE FOR YOUR BUSINESS.**

Learn more at [ConiferHealth.com](https://www.coniferhealth.com)

**CONIFER**  
HEALTH SOLUTIONS®

Care Over Everything.

<sup>1</sup> <https://www.ama-assn.org/system/files/prior-authorization-survey.pdf>

<sup>4</sup> <https://www.ama-assn.org/system/files/prior-authorization-survey.pdf>

<sup>2</sup> <https://www.ama-assn.org/system/files/prior-authorization-survey.pdf>

<sup>5</sup> <https://www.ama-assn.org/system/files/prior-authorization-survey.pdf>

<sup>3</sup> <https://www.ama-assn.org/system/files/prior-authorization-survey.pdf>

<sup>6</sup> <https://www.ahip.org/documents/Fast-PATH-Evaluation.pdf>